

Demo Terms and conditions

- a) You confirm that you:
 - i. Are over 14;
 - ii. Can ride a bike safely and are able to control an bike and will not undertake any manoeuvre beyond your skill or the capability of the bike.
 - iii To the best of your knowledge have no pre-existing medical condition that may be adversely affected by the use of the Ebike.
- b) You will be offered a helmet and hi-vis vest that have been inspected for defects before the demo, unless you provide your own.
- c) We advise the wearing of helmets and vests. If you refuse, you do so at your own risk.
- d) You accept that cycling on any surface, but especially on a public highway, cycle way or route carries its own risks and you are cycling at your own risk.
- e) You confirm you have been made aware of the operating instructions of the bike.
- f) You must not ride under the influence of alcohol, strong medication or other drugs or fatigue.
- g) We will ensure that the Ebikes and equipment are safe and legal and give appropriate instruction in their use.
- h) You will not hold us responsible for any loss, damage or injury death to persons or property with regard to the use of the Ebikes and equipment. You will indemnify us against any claim, interest, demand, or expense in respect of such damage.
- i) We advise you to have suitable insurance cover at all times.
- j) You are responsible for all Ebikes and equipment hired and it is your responsibility to keep these items safe from damage, loss or theft, used in a proper manner and not misused. You will be responsible for any loss or damage to the Ebikes or equipment, however caused, and will be responsible for the reasonable costs of repair or replacement for any such loss, damage or theft.
- k) We are committed to protecting customer data in accordance with the data protection act 2018. The information that you provide only be used in connection with your interest and enquiry. We will store it securely and we will not share it with any third party unless required to do so by law. We will retain the records for 3 years in line with health and safety guidance regarding risk assessment and civil claims for injury, following which, the data will be securely shredded.

